

Roles/Permissions for Agent Interact

UPC Agency Commission View – This gives the user the ability to view the **My Agency Commissions** tab in the quoting system, giving them access to the agency commission statement.

UPC Agency User Administration – This gives the user access to administer users for the agency. This functionality includes adding a new user, applying their roles and permissions, resetting passwords, and disabling a login.

UPC Agent Support – Allows a user to only view policies or quotes, take payments, and regenerate documents. It does **not** allow for changes to be made to the policy.

UPC Independent Agent – This gives access to all users' business to quote, bind, process payments, cancel and endorse a policy.

Note for Hawaii: Please select role ending in (Hawaii).

UPC Agent-Agent Only Access (Hawaii only) – This gives access to individual agent's business to quote, bind, process payments, cancel and endorse a policy.